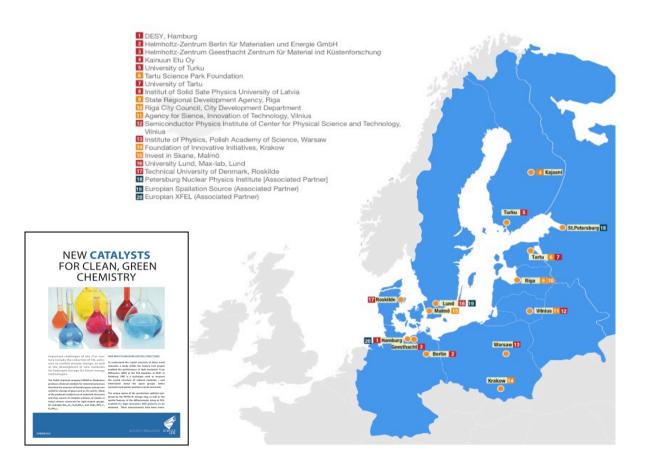


Joint Marketing of RIs – Lessons learned by Science Link



Science Link Project



Duration: 3 years

Funding: 2.8 M€

Budget: 3.8 M€

17 Partners

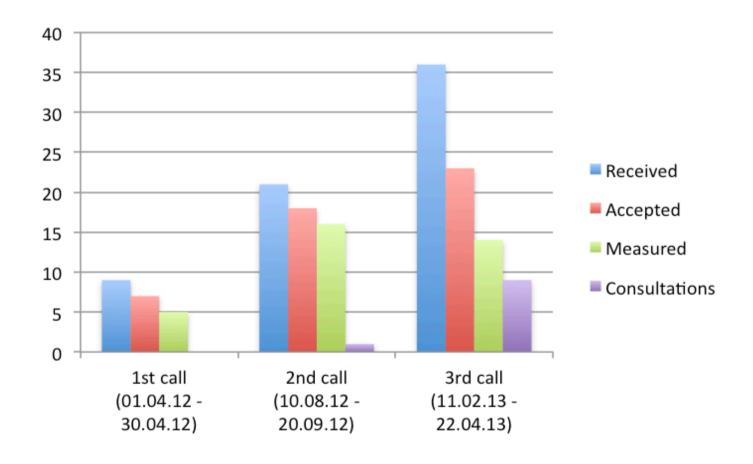
3 Calls for Proposals







Lessons learned: Demand exists







Lessons learned: Calls for Proposals are cost-efficient

Science Link

Call











Higher visibility by common activities "Pulling" commercial users





Lessons learned: Bottlenecks exists

- Knowledge of engineers and scientists at enterprises is rather limited
- Financial help to SME accessing services in fundamental research needed





ScienceLink Network: permanent

- 17 Partners
- Common public relation and lobbying
- Calls for feasibility studies financed by network partners
- Joint future projects planned





Marketing Definition

"Marketing is the activity, set of institutions, and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, clients, partners, and society at large."

Source: American Marketing Association, https://www.ama.org/AboutAMA/Pages/Definition-of-Marketing.aspx, 2014-11-17





Marketing: customer-focused

"Marketing is the activity, set of institutions, and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, clients, partners, and society at large."

Source: American Marketing Association, https://www.ama.org/AboutAMA/Pages/Definition-of-Marketing.aspx, 2014-11-17





Customer-focused approach

Product → Solution

• Promotion \rightarrow Information

• Price → Value

Place (Distribution) → Access

Source: Dev, Schulz: In the Mix: A Customerfocused approach can bring the current marketing mix into the 21th century, Marketing Management 14 (2005), p 18





Customer-focused approach Solution

- Solution-oriented approach
- Cooperation (complementary offers) by RI, private service providers and universities





Customer-focused approach Information

- Education: Project "Ready to Research"
- Calls (similar to "European Heritage Days" or "Museum Night")
- Branding / Visibility





Customer-focused approach Value

Value = Effect – (own activities + external costs)

- Lowering costumers activities → Service (ILO)
- Lowering price → public funding (e.g. Eurostars)





Customer-focused approach Access

- Local networks (local information, contact, service)
- Networks in Meta-regions





Customer-focused approach

Joint activities

SIVA	Activities	ScienceLink Network
Solution	Complete offer	Cooperation in the Baltic Sea RegionComplementary offers
Information	Education Calls Visibility	 Joint teaching programs Joint calls Common brand
Value	Service Public funding	NetworksJoint lobbying
Access	Local access	 Networks





ScienceLink Network

Common activities

- Local networks: Baltic Sea project TRAM
- Education: Baltic Sea project R2R
- Meta-regions: Cooperation with Central-Europe project ARISE
- Calls: SL calls for feasibility studies
- Lobbying: Meeting in Brussels
- Public funding: Usage of national programs supporting SME



Our call for feasibility studies will open now.

www.science-link.eu

